

LiveHealth Online Psychiatry with \$0 Copay!



What is LiveHealth Online Psychiatry?

Now you can see a board-certified psychiatrist to help you manage medications.¹ Whether you're at home, at work or on the go.

When is LiveHealth Online Psychiatry available?

You can have a video visit with a psychiatrist usually in two weeks. Appointments, which are also available on evenings and weekends, can be scheduled online or over the phone.

What can psychiatrists on LiveHealth Online help me with?

Psychiatrists on LiveHealth Online can help you manage some of your medications. Keep in mind, though, they can't prescribe medications that are controlled substances.

For counseling sessions, contact a psychologist or therapist on LiveHealth Online Psychology. Remember, if you're in crisis or having suicidal thoughts, get help right away or call 911.

How much does it cost to use LiveHealth Online Psychiatry?

Starting 1/1/21, LiveHealth Online Behavioral Health moved to a **\$0 Copay** for all PPO Plans. When registering, members will still need to input payment information, but no payment will be taken.

How can I make an appointment?

For your first visit, set up a time by going online, using the mobile app or calling LiveHealth Online:

- **Online:** Visit livehealthonline.com and sign up or log in. Once you've logged in, select **LiveHealth Online Psychiatry** to schedule an appointment with the board certified doctor you would like to see.
- **Mobile app:** Download the free LiveHealth Online mobile app from the App Store® or on Google Play™ and then sign up or log in. Once you've logged in, choose **LiveHealth Online Psychiatry**. Next, select from available doctor's after checking out their qualifications and arrange a visit.
- **Phone:** You can also call **1-888-548-3432** from 8 a.m. to 8 p.m., seven days a week.

In most cases, you can make an appointment to see a psychiatrist in two weeks. This may be sooner than waiting for an office visit. LiveHealth Online will send you an email confirming your appointment.

